



June 3, 2009

Mr. Dani Stern
General Manager
The Westin Westminster Hotel
10600 Westminster Blvd
Westminster, CO 80200

Re: 2009 U.S. AgBank, FCB Annual Stockholders Meeting

Dear Mr. Stern:

What a wonderful conference we had at your property this past March! The results from our survey gave The Westin Westminster an overall rating of 4.24 out of 5 in guest satisfaction. Congratulations!

Although I cannot capture nearly all of the different areas your staff acted to make our meeting run like a "well-oiled machine," here are just a few thoughts that come to mind:

- To Jennifer Williams – for her thoughtfulness and staying connected all the way through to the end of our meeting.
- To Karen Prazak – for making every step of planning run so smooth; for pre-filling our information into the group resume (I've never had a property do that and it was so helpful at such a critical time).
- To the Chef(s) – comments from the surveys include: the meals were better than many hotels meals I've eaten; wonderful food and snacks.
- To Ashley Ziskal – for her winning and willing attitude.
- To Janell Dragland – for making arrangements to sort our color coded boxes in our storage area, it really helped us get a jump start on setting up. I didn't ask ... she just acted on something that I said.
- To Cheri Fister – for the ease in our billing process.
- The special thought and care that was given to me and my family during our stay ... we had a wonderful time.
- My 4:30 pm cosmo ... I didn't even mention it ... here it came.
- For ordering fabulous weather over our meeting dates ☺.

You all were so much fun! We truly enjoyed hosting our meeting at The Westin Westminster. On behalf of U.S. AgBank, please extend to your entire staff a special "thank you" for making our meeting a success!

Kindest Regards,

A handwritten signature in black ink, appearing to read "Sheri Resa".

Sheri Resa
Director – Member Relations

Part of The Farm Credit System

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